

# Network Map



### Customer Relations

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For train times and fares visit [www.nationalrail.co.uk](http://www.nationalrail.co.uk)  
or call

0845 7 48 49 50 (24 hours)  
0845 60 40 500 (Welsh Language Service)  
0845 60 50 600 (Textphone)

### Rail Passengers Council (RPC)

The RPC is an independent consumer body set up by Parliament to protect the interests of rail users. They monitor the policies and performance of train and station operators in their areas and have the legal right to make recommendations for changes. Their special tasks include following up complaints and assessing the services offered.

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